

COVER LETTER OF INTEREST:

In response to your advertisement for one of the following: "Sr. Graphic Artist, 3D Animator, Documentation, Writer, Web Developer, and/or Multimedia Designer", please see attached resume.

Over 25 years of experience in the field of Visual Communication Management. To view my portfolios go to www.trissell.biz. - Here you will see many facets of my abilities, from fine art to 3-D computer graphic animations.

In addition to my creative side, I am a well organized project manager. I have converted libraries of analog tapes to digital files for schools in Albuquerque and Rio Rancho area, plus managed the graphics department for Invensys Building Systems, where I coordinated all graphics and animation for software development (*plus testing, see "Special Areas of Accomplishments" on resume*) via engineers and support staff.

Worked as a Freelancer for Cougar Publishing with clients like: Hispano Chamber of Commerce, Orbit Software, American Road Magazine, Honeywell - proposals and management position as lead Graphic Coordinator, RT 66 Casino and PSI Remolding.

I hold a **Video Production Certificate** from PEG51 (now Chs15 & 22 on Cable One) Public Access, Education and Government Channel Located in Rio Rancho – 2003 and a Certificate from **Art Master's Academy**, Albuquerque, NM: Emphasis on Fine Art painting, Graphic Design and Page Layout. Other educational advancements are **UNM Continuing Education: Programming Fundamentals**, Visual Basic classes from Beginning to Intermediate with a minor in Visual Java. 2000 –2001.

My Software skill set is very diverse (Macs and PC platforms):

- 2D Software: Photoshop/Image Ready (7.0), Illustrator, Freehand, Painter, Corel Draw, Flash FX/Swish.
- 3D Software: Autocad, Solidworks, 3D Max/Combustion, TrueSpace 3D, Bunkspeed SHOT 2011 (newest version) and a little Maya.
- Layout Software: PageMaker, Publisher, Quark 5 and FrontPage.
- Web Related Software: Dreamweaver MX, HTML-XML-HTXML, (Flash/Shockwave),
- Management Software: Adobe Acrobat 6, Lotus Notes and RoboHelp, iGrafx Process for Six Sigma.
- Video Editing Software: Premiere Video Editing, Video Edit Magic, Avid Non-Liner editing system, CG, Sound Mixers Boards, Goldwave Sound Editor, UltraEdit. Final Cut Pro, MovieStar 5.
- Software Development Software: MSDN Visual C++ Development Tools, JavaScript, Visual Basic.

If you require the talents of a seasoned professional, please review the following resume and let me know if my qualifications meet your needs.

Thank you for your consideration.

Michael D. Trissell
(505) 688-5704

See samples at:

<http://www.trissell.biz> (Web Master for this site)

<http://www.trissell.biz/portfolio/portfolio-000.html>

<http://www.cafepress.com/newmexciotees>

http://www.trissell.biz/TNON_NET/index.html (Web Master for this site)

RÉSUMÉ of MICHAEL D. TRISSELL

408 12th Avenue SE, Rio Rancho, Phone: 505-891-1932, Cell: 688-5704, E-mail: Mike@Trissell.Biz

Career Objective

Seeking a team position in the exciting world of Creative, Visual and Communicative Customer Services.

Background Summary

Creative hands-on professional with exceptional communication skills. Strengths are self-motivated, multi-tasking, independent and innovative thinker.

Special Areas of Accomplishments

Convergys – 2009 Power of One Champion Award for Unparalleled Client Satisfaction
Received three awards for excellent contributions to the following projects: **Micronet View** - SCR Closure Review Board, created ISO 9000 procedures for using film and animations in software Graphical User Interface software.

WIBs – Worked with development team in creating clipart and animation library. **Workplace Tech testing** – Wrote and developed new test procedures. These tests procedures were used for sales demonstrations and marketing brochures.

Professional Experience

05/01/10 – 11/02/2010

Sprint, Customer Service Advantage Group, 4300 Sprint Blvd., Rio Rancho, NM 87144.
Employment verification: 1-800-367-2884

Title: Just promoted to Account Service Manager (10/01/2010) - Customer Service & Problem Resolution Representative. Resolving customer's issues with cell phone, service and many other issues.

01/05/09 – 05/01/10

Convergys *Outthinking Outdoing*, 6301 Jefferson Street, Albuquerque, NM 87109

Title: Contracted to AT&T Wireless as a Receivable Management Agent (Customer Service & Problem Resolution Representative II). Resolve customer's issues with financial problems.

08/07/06 – 01/05/09

Graphic Artist and Marketing Developer (Freelancer), 1690 14th Avenue Rio Rancho • NM 87124.
Supervisor: Steve Maynes (505) 344-7814

Title: Graphic Artist and Production Coordinator. In charge of NM & AZ ad campaigns and marketing concepts (including research) along with graphics, photography, animation, video and audio for the development of newspapers, advertising publishing, marketing, Internet sites and software products. Clients include: Teradon Industries INC., Mercury Media Group, Inc. and Cougar Publishing. (Route 66 Pulse and Trust No One Newspapers - OnLine)

08/03/04 – 08/17/06

Teradon Industries Inc., 7500 2nd Street NW, Albuquerque NM 87107 (505) 898-7230
Supervisor: David Parameter.

Title: Sr. Graphic Artist and Publication Specialist (Documentation, Film, Web and Software). In charge of all of graphics/photos/copy for advertising, technical data sheets, sales literature, web site (including FLASH and HTML programming needed to create and maintain web site) animation/audio for the development of web site and training books & videos (including tape to digital conversions), documentation (print and electronic), and software interface images and animation.

12/06/02 – 08/03/04

Cougar Publishing, 4508 17th Court NW, Albq NM 87107 (505) 344-7814 Owner: Steve Maynes.
Title: Media and Art Director (Documentation, Film, Web and Software). In charge of all of graphics/photos for technical data sheets and marketing information. Clients include: Honeywell Aviation, Manpower, and many more.

02/12/97 – 12/06/02

Invensys Building Systems, 1740 Grande Blvd. SE Suite, Rio Rancho 87124 Supervisor: Aaron Levine (899-4179)

Title: SR. Engineering Technician and Graphics Support. Development of technical data sheets, software testing, interface graphics (GUI) and simple animation indicators, plus setup and developing the curriculum for creation, placement and integration of graphics into software page building (compilation). Instruction was geared towards engineering professionals and support staff.

Education and Professional Training

Video Production Certificate (certified producer), Remote and Studio Production, pre-production planning, scripting, camera operations, field lighting and Post Production film development using Non-and Linear Editors. Software: Adobe Premiere and Final Cut Pro. PEG51 Public Access, Education and Government Channel - 2003

UNM Continuing Education: Math for Programmers, Programming Fundamentals, Visual Basic classes from Beginning to Intermediate. 2000-2001.

Various Seminars (INVENSYS): ISO Training, manufacturing and training (How to teach effectively) classes.

Albuquerque Technical-Vocational Institute, Albuquerque, NM: Business Management, Electrical/mechanical Drafting and Organizational skills, Communications, Instrumentation and Control Technology Graduated April 1986, Diploma in Digital Electronics Graduated December 1983

Art Masters Academy, Albuquerque, NM: Emphasis on Fine Art painting, Color Theory and Graphic Design 1990

Military Service: U.S. Navy, Boiler Tech, Discharged Under Honorable Conditions, 1977

DOD Security Clearance: DISCO Secret 1982

Software skills:

Professional skill Level:

Macs and PC platforms: Adobe Acrobat 6, Photoshop/Image Ready (7.0), Illustrator, Freehand, Painter, PageMaker/Quark 5, Corel Draw, Flash FX/Swish Autocad, (Flash/Shockwave), and 3D Max Studio 5, Variety of Web development tools for authoring and content management tools such as Lotus Notes and RoboHelp. FrontPage, Dreamweaver MX, HTML-XML-HTXML, Premiere Video Editing, Video Edit Magic, Avid Non-Liner editing system, CG, Sound Mixers Boards, 3Dmax/Combustion, TrueSpace 3D, Goldwave Sound Editor, MS Word and Demo-It!, Lotus Notes

Semi-professional skill Level: MSDN Visual C++ Development Tools, JavaScript, Visual Basic, iGrafx Process for Six Sigma and UltraEdit. Final Cut Pro, MovieStar 5.

References:

Bill Walters: ASEC and Owner and Senior Partner of Albuquerque Business Alliance Inc.
Phone: (505) 346-0714 Affiliated Years: 28

Steve Mayens:
Publisher, CEO of Maynes Enterprises/Cougar Publishing
Phone: 344-7814 or 301-0657 Affiliated Years: 11

Aaron Levine:
Invensys plus Owner and operator of Orbit Point Software
Phone: 899-4179 Affiliated Years: 9

Jeff Turro:
Coworker and colleague (Invensys)
Phone: 286-2560 Affiliated Years: 7

Additional references upon request.